



Cancer Services of Northeast Indiana is seeking a full-time Client Advocate / Counselor to provide psychosocial services and professional counseling to our clients and their families. CSNI maintains an exceptional, client-driven culture designed to meet the individual needs of the whole person while building a community of support. The Client Advocates and Counselors at CSNI are central to our mission and work closely as a team to provide seamless service, access to resources, and profoundly meaningful support and counseling interventions.

Supported By: Director of Individual and Family Care

Interests & Abilities:

- Being a central force in improving the lives of people with cancer and their families.
- Genuinely committing to be with people in their pain and their joys with compassionate attentiveness.
- Valuing building and sustaining healthy collaboration, communication, and contribution with your team.
- Knowing you are well supported during challenging work and have others on whom you can mutually rely.
- Exhibiting for yourself, and supporting others in, excellent boundaries and self-care strategies
- Providing care according to the client's need without concern for productivity numbers, direct service requirements, the demands of insurance companies, or being paid per session.
- Providing services at low or no cost due to the generous support of the community.
- Developing a unique specialty expressly appreciated as meeting a need others cannot.
- Working in a peaceful, although busy, environment that encourages clients to authentically present themselves.
- At the end of every day, being deeply sure that you have made a difference in the well-being of individuals, families, your team, and the community because of your professional efforts.

Advocacy Responsibilities: (60-80%)

- Assess client needs, utilize agency resources to meet needs, and/or refer to appropriate resources
- Provide personal and emotional support to clients and their families
- Educate clients on programs and services of the agency, and encourage their participation
- Oversee dispensing of tangible goods and accessing services over the course of the cancer experience
- Build and maintain the caring relationship with clients by providing periodic, designated follow ups
- Accurately document interactions and services for good internal communication and accountability to funders
- Acquire and maintain understanding of cancer, treatments, side effects and the needs of people with cancer

Counseling Responsibilities (20-40%)

- Provide formal, short-term counseling to internally-referred, voluntary clients and families for cancer-related psychosocial issues, including assessment, planning, intervention, and planned termination
- Collaborate with client's assigned advocate to ensure provision of other needed services
- Actively prepare and participate in peer case review
- Maintain counseling records including completed assessments, notes, services provided, and status

Qualifications:

- Master's degree with clinical license (acquired or in process) in social work or mental health counseling.
- Counseling experience with individuals and families preferred; candidates gaining experience considered.
- Experience with and appreciation of generalist psychosocial service delivery preferred.

Cancer Services seeks to be an inclusive employer and encourages resumes and applications from people of diverse backgrounds.

To apply for this position, please email cover letter with salary requirements and resume to Liz Fenimore at lfenimore@cancer-services.org .